

ABN 52 730 046 875 ICN 27

Phone: Fax: (02) 6560 2300 (02) 6562 7069

15 – 19 York Lane (PO Box 136) Kempsey NSW 2440

# **APPLICATION PACK**

Pursuant to Section 14 of the Anti-Discrimination Act 1977 (NSW) Australian Aboriginality is a genuine occupational qualification for this position

Thank you for your interest in the position of Aboriginal Health Worker - Family Support

#### The Organisation

Durri Aboriginal Corporation Medical Service (Durri ACMS) is the preferred provider of crucial primary health care and associated services which address the wellbeing of the Aboriginal, Torres Strait Islander and wider communities of the Macleay Valley and Nambucca Valley regions.

Durri aims to be an employer of choice in Aboriginal health, supporting a skilled and flexible workforce. Durri is a great place to work - a family friendly and culturally sensitive work environment that values people. If you have a passion for indigenous health and are committed to closing the gap, then if you are successful in your application, we will welcome you to join our committed team of health professionals.

#### **Important Information**

Durri ACMS is an equal opportunity employer and all applications for vacancies are assessed on merit. People of Aboriginal and Torres Strait Island background, women, older workers, people with disability and culturally and linguistically diverse backgrounds are encouraged to apply.

Applicants must be Australian citizens or permanent residents, or have legal entitlement to work in Australia. Applicants will be asked to submit a current Criminal Record Check and provide a current Working with Children check number to us for checking.

Durri ACMS is committed to creating a non-smoking environment and smoking is prohibited in Durri ACMS buildings, grounds and vehicles.

#### Salary

Durri ACMS offers the following attractive salary package for the position of Aboriginal Health Worker - Family Support

- Salary range \$61,657 to \$64,771 per annum
- Benefits include 9.5% superannuation, salary sacrifice, training and development and Employee Assistance Program



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#### How to Apply

The application pack for this position includes the following:

- 1. Position Description
- 2. Selection Criteria
- 3. Application Form

Candidates will need to complete the enclosed **application form** and provide brief statements which address all **essential selection criteria** and send back to us with a **current resume**.

#### Incomplete or late applications will not be considered for interviews

Please submit your application before the closing date by one of the following methods:

Email to : <u>hr@durri.org.au</u>

Or Post marked CONFIDENTIAL to:

HR Manager PO Box 136 KEMPSEY NSW 2440

#### **Closing Date:**

The closing date for applications is Wednesday 30<sup>th</sup> November, 2016 at 5.00 pm.

Postal applications must be postmarked on or before this date.

For inquiries or further information about the role, please ring Paula Skinner on 02 65602300.

#### Interviews

Candidates invited for interview will be contacted by telephone and sent a pack containing instructions and forms for completion. Appointment of the successful candidates will be subject to the candidate obtaining a satisfactory Criminal Record Check.

As Australian Aboriginality is a genuine occupational qualification for this position, proof of Aboriginality will be required prior to interview. Candidates must bring copies of their qualifications, current registration and indemnity insurance, two (2) proof of identity documents, such as current Drivers Licence, and passport of birth certificate to the interview.



ABN 52 730 046 875 ICN 27 Phone: (02) 6560 2300 15 – 19 York Lane Fax: (02) 6562 7069 (PO Box 136) Kempsey NSW 2440 Has read and signed off on Staff 4. Compliance Comply with all relevant legislation and regulatory Policy and Procedure manual standards. Regular reports generated through • Obtain and record accurate alcohol and other Organisational software drugs histories and information to ensure Exception reporting compliance to all organisational policies, procedures and legislative requirements. Ensure client and community confidentiality is • maintained to build and maintain trust within key stakeholder groups. Undertake professional clinical mentoring from area CNC - Drug & Alcohol Building Kempsey Accuracy and timeliness of qualitative 5. Reporting • Provide statistical and management reports to • reports meet organisational and statutory requirements • Accuracy and timeliness of statistical as required. reports Provide consistent and high standards • 6. Policy and Procedures • Assist in the development of and comply with of compliance with policies and best policies and procedures to ensure that the practice alcohol and other drugs misuse program is demonstrating consistent practices nationally and is in line with strategic objectives. Attend all mandatory training requirements and participate in staff performance reviews including

updated First Aid Certificate and participation in

Compliance with and understanding of EEO

Staff immunisation Program

Legislation

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#### **Position Description**

Position Title: Aboriginal Health Worker - Family Support	Business Unit: Program Management		
Reports To: Executive Officer - Program	Direct Reports		
Primary Objective: To improve the educational, social ar	nd health outcomes of parents/c	carers and promote happy families	
This position is responsible for assisting Aboriginal familie 0-3 and their families to ensure the achievement of the ag additional client group is parents in the antenatal period.			
The key objectives of the role include:			
<ul> <li>i. 75% of referrals to the project must come from the project will provide family work to 8 families</li> <li>iii. Ensure the delivery of support to children 0-3, the project that educational and promotional components for families</li> <li>v. Plan and implement care components for families</li> <li>vi. Improve positive parenting practices in the local</li> <li>Position Dimension &amp; Decision Making Authority:</li> </ul>	s at any point in time. neir families and the community pnents of the program are effect es; and	live;	
Without referral to manager –	Contact/Organisation	Purpose/Frequency of Contact	
<ul> <li>Routine clinical enquiries from clients and the community</li> <li>After Consultation with manager or others –</li> <li>Complex client health problems/issues</li> <li>Actions outside policy and procedure</li> </ul>	Executive Officer - Program Client and Community	Daily – Direction and achievement of accountabilities As needed – Providing help and advice on health	
		related problems	
<ul> <li>Referred to managers or others –</li> <li>Operational and Capital Expenditure</li> </ul>	All staff	As needed – Support where appropriate	



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Key Accountabilities Key Result Area	Major Activities	Performance Measures:
1.   Service Delivery	Provide flexible services in convenient settings, including the family home, in order to engage clients who do not ordinarily access services	
	Build trusting relationships with clients	
Information and advice	• Provide information in order to assist parents/carers to understand their child's development.	
Group or individual programming	Work in partnership with families to identify and achieve family goals	
	Model positive parenting practices	
	Support families develop practical life skills to assist them raising their children	
	Provide support to help parents build confidence in their parenting skills	
Support groups	• Facilitate informal support groups for parents, this may involve the provision of parenting information and/or advice	
Linkages to services and the community	• Establish and maintain specific and identified linkages within the local FNSW child and family network with active referrals to and from this network	
	Assist families build connections with appropriate services, community supports and informal social networks with other families	
2. Clinical Care and Program Management	• Provide appropriate support and advice to families and source specialised support and consultation where needed.	
	• Arranged assessment and referrals to other health and community services as required.	
	• Participate in the development of health promotions and education strategies for families ensuring feedback from the community is incorporated into planning.	
	Monitor local Family Aboriginal health matters and needs to provide advice and action plans where appropriate.	
3. Community Care	Project provides Triple P (Positive Parenting Programs) with families with children aged 3-8	



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	years as part of the roll out of Triple workers trained, accredited and pro	
	Triple P resources).	
	<ul> <li>Project facilitates activities for group</li> </ul>	as of parants
	and/or children such as the provision	
	related information.	······································
	Liaise with the other program staff t	o obtain
	information and ensure that informa	tion is
	accurate, easily accessible and unc	lerstood by the
	community.	
	Developing partnerships with other	
	and community groups to ensure th and communication of family suppo	
	5 11	
	<ul> <li>Obtain feedback from the communi communicated messages have bee</li> </ul>	
	received.	
	Liaise with the Program Manager of	n family support
	matters.	
	Provide education to families/carers	s, mothers
	groups, community groups and orga	anisations
	involved in family support to ensure	
	primary care and early intervention.	
3. Team work and Collaboration	Effectively collaborate with team me	
	ensure that the function is operating	
	efficiently, while maintaining a harm environment within Durri ACMS.	
	Ensure compliance with relevant OI	18.5 logislation
	and that any issues are identified a	
	line with the policy.	
4. Compliance	Comply with all relevant legislation	and regulatory
4. compliance	standards.	
	Obtain and record accurate health I	nistories and
	information to ensure compliance to	
	organisational policies, procedures	and legislative
	requirements.	
	<ul> <li>Ensure client and community confic registering of the build and registering to</li> </ul>	
	maintained to build and maintain trustakeholder groups.	ist within key
	<b>.</b>	
	Working with Children	
	Home visits Policy	
	<ul> <li>Confidentiality</li> </ul>	



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5. Reporting	• Provide statistical and management reports to meet organisational and statutory requirements including analysis, reporting of financial results and supporting recommendations.
6. Policy and Procedures	<ul> <li>Assist in the development of and comply with policies and procedures to ensure that the program is demonstrating consistent practices nationally and is in line with strategic objectives.</li> </ul>
	<ul> <li>Attend all mandatory training requirements and participate in staff performance reviews including updated First Aid Certificate and participation in Staff immunisation Program</li> </ul>
	Compliance with and understanding of EEO     Legislation

Reviewed 1st November 2012.



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Key Challenges:	Person Specification:
<ul> <li>Improving the Family outcomes' of Aboriginal people within LGA</li> <li>Achieving program requirements within agreed deadlines</li> <li>Ensuring that your program is consistent with Durri's vision and core objectives</li> <li>Participation with relation to having a holistic approach to Aboriginal health.</li> </ul>	<ul> <li>Qualifications &amp; Experience –</li> <li>Aboriginal or Torres Strait Islander descent</li> <li>Minimum qualification of Certificate III in Community services or willingness to obtain within twelve months.</li> <li>Demonstrated knowledge, skills and experience in family support.</li> <li>Sound knowledge of community health, public health and Aboriginal health</li> <li>Strong interpersonal skills, including the ability to demonstrated empathy when required.</li> <li>Ability to build relationships with all levels of the organisation and the community</li> <li>Demonstrated ability to work in a multi-disciplinary team.</li> <li>Ability to hold all relevant security clearances including National Police Check and Working with Children clearance</li> <li>Current valid Driver's license, minimum of Class "C" or equivalent</li> </ul>

#### Approved by Manager:

Staff member:



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# **Selection Criteria**

QUALIFICATIONS	For Example:
The Applicant will provide proof of qualifications.	AHW Certificate 4 Community Or Mental Health
	<ol> <li>Willingness to work towards obtaining Cert IV Aboriginal Health worker within 18 months</li> <li>Demonstrated knowledge, skills and experience in the Social, Emotional &amp; Wellbeing field</li> <li>Demonstrated experience with development of Drug and Alcohol community programs</li> <li>Demonstrated experience with coordinating community events</li> <li>Sound knowledge of community health, public health and Aboriginal Health</li> <li>A thorough knowledge of and association with the local Aboriginal community</li> <li>Experience working with health service agencies, non-government organisation, schools, community groups and medical professionals at all levels</li> <li>Continuous developing professional competence and qualifications</li> <li>Ability to hold all relevant security clearances including National Police Check and Working with Children clearance</li> <li>Current valid driver's license, minimum of Class "C" or equivalent</li> </ol>



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# **Application Form**

FULL NAME			
ADDRESS			
EMAIL ADDRESS			
CONTACT NUMBERS			
DRIVERS LICENCE Yes No	LICENCE CLASS:	EXPIRY DATE:	
Do you identify as Aboriginal or To	rres Strait Islander?	Yes	No
Do you identify as having a disability?		Yes	No
Are you an Australian citizen or permanent resident?		Yes	No
Do you have a Working with Children Check Number? Yes: provide details		WWCC Number	
Where did you see this position ad	vertised?		

#### REFEREES

	Referee 1	Referee 2	
NAME			
TITLE			
ORGANISATION			
CONTACT DETAILS			
Email ADDRESS			